

Nordicinfu Care AB - Sustainability Policy

Version 2

The vision of Nordic Infucare is to be the preferred and market-leading partner for specialized treatment in the home environment for patients suffering from chronic diseases. The vision will be attained by giving the best possible customer experience and by providing greatest possible value for healthcare services, while taking responsibility for our environmental and social impact. We contribute to sustainable development by:

CARE FOR OUR PATIENTS

We provide innovative and safe solutions in medical technology and pharmaceuticals.

- We aim to provide sustainable products and services with high customer integrity, while actively contributing to better and more cost-effective healthcare by offering integrated solutions for funding bodies, doctors, and patients.
- Our aims are to always incorporate customer feedback as input in product development in collaboration with partners, and to maintain a high standard of product quality while minimizing environmental impact.
- The aim of our Patient Support Programs is to help improve disease management, patient support, coordination and provision of care. Our advisory service is based on the patient's need for the right treatment, at the right time, and in the right combination.

CARE FOR OUR EMPLOYEES AND OUR OPERATIONS

We promote long-term sustainable development of our own organization.

- We offer our employees market conditions and benefits including a safe, secure, and non-discriminatory work environment, with good opportunities for personal development, regardless of gender, age, sexual orientation, disability, ethnicity, or religion.
- We ensure that we conduct our business activities in an economic, ethical, and decent way while ensuring that we comply with all relevant legislation.
- We are working to reduce our environmental footprint with a particular focus on climate impact from transports and business travel. This is further described in our environmental policy.

CARE FOR OUR IMPACT IN THE SUPPLY CHAIN

We only work with responsible suppliers and partners

- We only collaborate with professional suppliers who complies with applicable legislation, applicable sector provisions and agreements, and share our ambition to minimize environmental impact and promote sustainable business practices.
- Our suppliers must comply with the ethical standards in our Supplier Code of Conduct.
- We continuously monitor our supplier performance on how they incorporate sustainability in their activities.
- In all relationships, we will apply good business practice, together with our business partners and suppliers.

The policy applies to the Nordic Infucare management team and all employees. Every manager is responsible for ensuring, within their area of responsibility, that activities are conducted in accordance with this policy. We regularly assess performance from our customers' and employees' perspectives, and we are continually improving our work on sustainability.